



Children's Community Nursing Team

Our Richmond children's community nurse team helps local parents and carers of children with complex or palliative care needs – providing vital nursing care and support to enable parents and carers to manage their child's condition at home.

Local patients Nerea and Eleanor met up with children's nurses Sarah, Laura, Selina, Lara, Angeline and Claire after school recently to play some games, have a little food and drink and an intimate chat to see how the children were getting on.

Eleanor and Nerea, both currently at primary school, have been with the team since January 2015 after Eleanor was diagnosed with hypothalamic glioma, an inoperable type of brain tumour that left her blind, and Nerea was diagnosed with leukaemia.

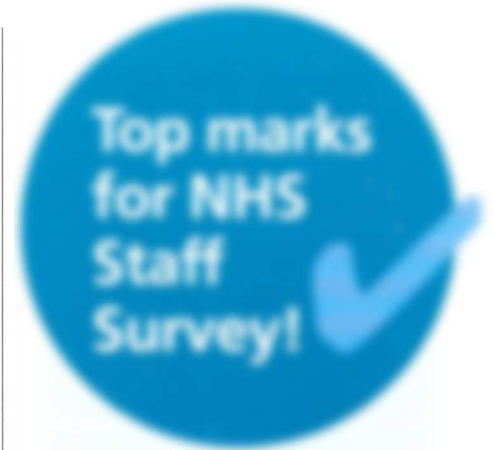
Eleanor's father Tim Stollery, who has been raising awareness through Twitter campaigns and

the Houses of Parliament, said: "The children's community nurse team have been nothing short of amazing and that's genuine because the nurses' attitudes and the way they are with Eleanor is just amazing."

The children's community nurses take Eleanor and Nerea's blood, monitor their blood levels, provide support for their families, liaise with their primary and local treatment centres and offer support to their schools.

Claire Williams, children's community nurse, said: "Nerea's a really fun little girl and she's been fantastic. The hard work and the length of visits you give them really pay off because Nerea's got that trust in us now and we work with her to make sure she is mentally ready.

"We make a difference to the lives of all the children and families we see – and that is such a privileged position to be in."



More staff than ever before at HRCH completed this year's NHS Staff Survey, with a 58 per cent survey response rate – the highest response of any NHS community trust in England and the best response rate of any NHS trust in London.

Patricia Wright, chief executive for HRCH, said:

“HRCH also achieved the highest scores in the country for staff agreeing that our training helps them to deliver better care. More staff than ever before recommended the trust as a place to work or receive care – and agreed that patient care is the trust's top priority.”

The trust is committed to listening to its staff and harnessing the staff voice. An action plan has been produced to make further improvements to staff working conditions – based on the staff feedback within the survey.

The full NHS Staff Survey results for 2015 are available at www.nhsstaffsurveys.com



For more information, visit www.hrch.nhs.uk/ccn-richmond